

ISO 20000-1:2018

Certificate of Registration

This is to Certify That
IT Service Management System of

GREENLANTERN IT SOLUTIONS PRIVATE LIMITED

1-10-198, 1ST FLOOR, ITPI BUILDING, BESIDE POST OFFICE, BEGUMPET,
HYDERABAD- 500016, TELANGANA, INDIA

has been assessed and found to conform to the requirements of

ISO/IEC 20000-1:2018

For the following scope :

PROVIDING IT SUPPORT SERVICES OF SAAS-BASED TELECOM AND
ENTERPRISE SOFTWARE SOLUTIONS INCLUDING CRM 360, eBSS, TRACK ON,
NET PULSE (NMS), DATA PULSE (IOT), GREENDESK (HELPDESK), AND HAWK
EYE (TELEMETRY).

Certificate No : **25MEITUN78**
Initial Registration Date : 04/11/2025 Issuance Date : 04/11/2025
Date of Expiry : 03/11/2028
1st Surve. Due : 04/10/2026 2nd Surve. Due : 04/10/2027


Director



(Scan to Verify)

Magnitude Management Services Pvt. Ltd.

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*Subject to Successful Surveillance Audit, in case Surveillance audit is not allowed to be conducted, this certificate shall be suspended/withdrawn.

Certificate Verification: Please Re-check the validity of certificate at <http://www.mmscertification.com/activeclients.aspx> or www.mmscertification.com at Active Clients.
Certificate is the property of Magnitude Management Services Pvt. Ltd. and shall be returned immediately when demanded.